

NON-VIOLENT CRISIS INTERVENTION (NVCi) 3 HOUR REFRESHER TRAINING

DBH Training Institute
1950 South Sunwest Lane Suite 200
San Bernardino, CA 92415



1. March 8, 2016 - 9:00 am – 12:00 pm **OR** 1:00 pm – 4:00 pm
2. May 4, 2016 - 9:00 am – 12:00 pm **OR** 1:00 pm – 4:00 pm
3. July 7, 2016 - 9:00 am – 12:00 pm **OR** 1:00 pm – 4:00 pm
4. September 1, 2016 - 9:00 am – 12:00 pm **OR** 1:00 pm – 4:00 pm
5. November 3, 2016 - 9:00 am – 12:00 pm **OR** 1:00 pm – 4:00 pm

When was the last time you attended an NVCi Refresher?

***Completion of one - 3 hour session is REQUIRED every 2 years, after initial certification for all DBH Staff**

Upon completion of this training session, attendees should be able to:

- Respond effectively to the warning signs that someone is beginning to lose control
- Learn how to avoid and take control of an out-of-control situation
- Feel calm and confident; instead of fearful and confused
- Learn how to promote safety and dignity; always

WHO SHOULD ATTEND?

~ All DBH Staff members are required to complete NVCi training. DBH Contract Providers are welcome to join the training where there is available space. Class size is limited.

~ This is a **3 - hour** workshop with **REQUIRED PHYSICAL participation throughout the session**. If you are **unable to participate in the Personal Safety Techniques**, please schedule yourself at a later date.

~ Reserve your seat by enrolling today!



To enroll:

Log onto the Relias website at:
<http://training.reliaslearning.com/dbh>. For questions, contact DBH Training Unit by calling:

800-722-9866 or sending email to:
training@dbh.sbcounty.gov



For alternate communication methods please call 800-722-9866



Behavioral Health

www.SBCounty.gov